# Rauetoberfest FAQ'S

# 1. How much does it cost to get in?

\$5 at the gate. Children 10 years and younger are FREE! You can also purchase a VIP Pass for \$25 either in advance or day of the event. There is a limited amount of these passes available, so purchase while you can! Tickets for food and beverages will be available for purchase. *Cash only, please for admission fee.* 

# 2. What can we bring?

*Not Allowed:* fireworks, weapons, coolers, or pets. No outside food or beverages are permitted unless guests have dietary restrictions, or small children. *Allowed:* blankets, strollers, baby-related items, service animals and cameras (photo or video).

# 3. Can I bring my pet?

Please leave your pets at home, as they are not allowed on the event grounds. However, true service animals may be brought on, if absolutely necessary.

# 4. How do we get there? Can you give me directions?

If you use a GPS or an electronic mapping program, the address to type in is as follows: <u>Beyond Stable Farm 11129 Illinois Rt. 17, Woodstock, IL 60098</u>

# 5. Will we be searched at the gate?

All general public vehicles may be searched when entering at the gate. All drivers must have a valid driver's license, vehicle registration and proof of vehicle insurance. All adults in the vehicle should be prepared to show a valid ID card. Participants walking through the gate will also be required to show an ID card, and will not be allowed to bring in backpacks or coolers (see question #2).

# 6. Where do we park?

Parking is available on site. When you enter, you will be directed by Security to an available parking area. Lots and routes will be marked. VIP parking is in front of the venue. Volunteer parking is in the South Parking Lot to the left of the venue.

# 7. Is there handicapped access?

The festival grounds are located at the Beyond Stable Farm event grounds. There are 2 paved walkways on the perimeter. The event grounds themselves are all ground level, hard-packed dirt. There is handicapped parking available and the newly renovated indoor bathrooms are ADA compliant.

#### 8. How much will concessions cost and what types of food will be available?

There will be a beer truck consisting of several choices of beer, hard cider, and wine. Bottled water will also be available for purchase. There will be various food options for purchase. Please check the website for the most up to date menus.

# 9. Will there be ATM?s on site? Is the festival cash only? Can I use my credit card to buy things?

There will be no ATM on site. Guests are encouraged to plan ahead by bringing cash.

#### 10. Are restrooms available?

Indoor restrooms across from the event arena.

#### 11. Will there be child care available?

No, children under the age of 16 must be supervised by an adult at all times.

#### 12. How much do the kid's activities cost?

The Kinderfest will be open from 5 to 8p on Friday and Saturday. This area provides families with activities for kids **free of charge**. It also hosts our Root Beer Garden. Root beer floats available for purchase. No alcohol is permitted in the kid's area. Children must be accompanied by parent or guardian.

# 13. I'd like to be a sponsor!

If you're interested in becoming a sponsor for Rauetoberfest or any other Raue Center event, please contact Richard Kuranda via email at rkuranda@rauecenter.org or visit http://rauecenter.org/join-our-family/#corporate-partnership

# 14. What happens if it rains?

This is an indoor arena! Rauetoberfest will take place rain or shine! Full indoor restrooms are located right across from front gate.

#### 15. Can we smoke?

There is NO smoking allowed in the arena. The designated smoking area is located 20 feet from the main entrance to the left of the restrooms.

### 16. Do you have chairs we can use?

There will be tables and chairs at the event for public use at the event. First come, first serve.

#### 17. Will there be alcohol served at the event?

Yes. For a complete beer and wine menu visit the Rauetoberfest webpage. This is a family-friendly event and we encourage everyone to use alcohol responsibly. Must be 21 or older. ID's will be checked at the gate (please have them ready). Note: Alcohol sales will stop approximately 30 minutes before the end of the night.

# 18. What is included with a VIP Pass?

VIP Pass provides you with an "express" experience. The cost for this pass is \$25 per person, while supplies last. Attendees of this area will receive a custom festival pint glass (which includes your first beer), Rauetoberfest Mug with Root Beer Float ticket, VIP parking, VIP

Seating with dedicated Ticket Vendor and beverage service, and more! VIP passes will be available for purchase through our box office at (815) 356-9212. Supplies are limited!

YOU WILL NEED A VALID ID OR DRIVER'S LICENSE TO PURCHASE ALCOHOLIC BEVERAGES. MUST BE 21 OR ODLDER. ID'S WILL BE CHECKED AT THE GATE AND A WRISTBAND WILL BE ISSUED. - All documents must not be expired.